

MARIA FERNANDA ZEGARRA

INFORMATION TECHNOLOGY STUDENT

SUMMARY

Experienced in satisfying patients and customers needs with utmost professional and care

CONTACT

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in geekymari

☎ (786) 877 - 0342

EDUCATION

University of Central Florida ·

Aug. 2020 to Current

B.S Information Technology 2022

Miami Dade College ·

Aug. 2017 to May 2020

AA Computer Information System 2020

SKILLS

Bilingual (English and Spanish),
Phenomenal Customer Service ,
Exceptional computer skills including Microsoft Office,
Excellent verbal and written communication

EMPLOYMENT

Baptist Health South Florida

Patient Financial Representative II ·

Aug. 2018 to Current

- Responsible for Opening and Closing BOS sites
- Received patients in professional and caring manner while receiving all incoming and outgoing calls
- Obtain insurance benefits / pricing by contacting all insurance companies for medical benefits and registered patients

University of Miami, Miller School of Medicine

Patient Access Representative ·

Oct. 2015 to July 2018

- Greeted Patient and visitors
- Prepare admitting records and forward them to proper departments
- Carry out insurance verification , consent and notification

CERTIFICATIONS

Adobe Photoshop Certified

CSS & HTML Certified

Microsoft Specialist Certified